

General Practice at ST ALBANS MEDICAL CENTRE during Coronavirus (COVID-19)

Please be aware, our practice is open and providing services in a different way during the COVID-19 pandemic.

If you or your child is unwell please contact us as usual by telephone, email or online booking. Please do not delay seeking advice if needed. Doctor and nursing appointments are available during our normal working hours. Our opening hours are Monday to Friday 0800-1830.

Please do not come to the practice unless you have spoken to the practice and they have asked you to attend a booked face-to-face appointment

Our GPs are now conducting assessments over the telephone and if necessary by video link. When you call and speak to one of our receptionists you will be asked a number of questions so that your call can be directed appropriately.

Please contact NHS 111 on the telephone or online as usual outside of normal practice hours.

Information on COVID-19

Anyone with a new cough and / or fever should self-isolate at home for 7 days.

Coronavirus is circulating widely within the community. Please follow government guidelines on self-isolation if you or your household contacts are unwell.

111.nhs.uk/ can provide advice on the self management of COVID-19 symptoms.

Please contact the practice to discuss COVID-19 if you become more unwell or your symptoms are persisting beyond 7 days. We can advise further and arrange assessment in the community if necessary.

For further information go to nhs.uk/conditions/coronavirus-covid-19/ or <https://www.gov.uk/coronavirus>